

Partial Opening of Japan Monkey Centre

Following the change in prefectural rules for museums under COVID-19 outbreak, Japan Monkey Centre (JMC) decided to partially open outdoor areas for visitors. Opening hours are from 10AM to 4PM. To protect animals, staff, and visitors, please strictly follow the rules listed in below.

- We currently accept visitors from Aichi, Gifu, and Mie Prefectures only.
- If you have any symptoms such as fever, cough, fatigue, or odd sense in taste or smell, please refrain from entering JMC.
- Please COVER YOUR MOUTH properly in JMC (this rule is applicable to all visitors above 2 years old). If you are not wearing a mask or other materials to cover your mouth, you cannot enter JMC. You can buy a Japanese towel with primates' figures at the entrance gate. You must cover your mouth in indoor facilities, in front of monkey exhibits, and at a close distance with other visitors and staff. We may check your body temperature at the entrance gate.
- Four facilities, "Island of Squirrel Monkey", "Wao Land", "South America Building (indoor rooms)", and "World of Nocturnal Primates", are temporarily CLOSED. We don't allow visitors to feed animals nor to use the "Tree House" and some jungle gyms in the Kusunoki Forest area.
- Please keep moving with appropriate distances from other visitors in the indoor corridor of African Centre. We may ask you to wait in the outside areas if the indoor corridor is crowded.
- Visitor Centre is basically closed. Please use the nearby Restroom located in front of the entrance gate. If you need to use the AED, Multi-purpose Restroom, and Slopes for wheel chair, please inform the staff. You may use the Museum Shop. We ask you to wait in the outside areas if the number of people in the shop exceeds about 5. Please follow the sign and the guidance from the staff. Please sanitize your hands before you enter the shop and try to minimize the time spent in the shop. If you wish to join the JMC friendship members, please do it through the web system. Please prepare your face photo in advance if you are making an annual pass for the friendship members.
- The Restaurant "Rakuen" provides Takeout Menu only. You may use the outside tables and some outdoor areas to eat your lunch box.
- We have places to sanitize your hands such as Alcohol Sprays and Hand-wash Corners. Please follow the "Coughing Etiquette" and One-way Signs indicated by arrows inside JMC.
- Indoor facilities are closed for public use. Thus, there is no air-conditioned place for visitors. Especially while wearing a mask, please take some preventing measures for a heat illness.
- Since the staff is also wearing a mask and keeps social distance while talking with visitors, it may be hard to hear them. We have some English-speaking staff, so requesting for a communication through a staff radio (Musenki in Japanese) may solve the situation.

Thank you so much for your kind understanding and cooperation with us in this tough situation of COVID-19. I hope you to stay safe and healthy.